

**Outcomes can be quantified, progress can be measured. The families and children we work with each have a right to expect responsive services that help them develop skills, overcome difficult issues, and assist them in building stronger foundations. For over a decade, the Youth Service Bureau of Jay County, Inc. has taken part in the IARCA outcomes project. This project set forth the goal of tracking client development from beginning of service to end and even beyond. These outcome measures are about continually improving the responsiveness and effectiveness of service each client receives.**

#### **OUTCOMES:**

The following report is based on the collective data provided to this project from the many staff members responsible for providing raw data measuring risk factors of children and families, the results of their participation in YSB services, as well as follow-up data measuring the long term impact of services on the lives of children and families. The following is a brief interpretative summary of the results for 2011 thru 2013. (Standardized provider reports with detailed data are available through the hyperlinks on the webpage used to access this summary). 2014 year end statistics available in early 2015 and State comparisons for 2014 available late 2015.

### **Residential Services (Residential Treatment)**

**Risk Factors:** Coming into Residential Treatment, Youth Service Bureau clients' trend higher in total risk (factor) scores than the State average. Historically this has meant exceeding the State average in percentage of clients with a parent suffering from substance abuse issues, have had a parent incarcerated, and who have had parental rights terminated, those these risk factors are no longer charted on the provider reports from this study.

Of those risk factors that are currently tracked by the IARCA system, YSB client risk factors trended lower than the State average after trending higher in 2011 and equal to State average in 2012.

**RESULTS:** (Based on most recently available State Averages and comparable YSB data - 2013)  
Youth Service Bureau Residential Treatment clients' outcomes for the three year period are consistent with State averages across nearly all categories. YSB residential clients exceeded state averages in reduction of identifiable child problems and a lower rate of court involvement at follow-up following discharge.

At follow-up, former Youth Service Bureau residential clients were reported in 2011 with 57% living in the same environment as where they were discharged to and 43% living in an even less restrictive environments. In 2012, 75% were in the same or less restrictive environment and in 2013, that number jumped to 92% at follow up.

Over the three year period, there was no reported abuse/neglect in the families at the time of follow up and 87% of our past clients had no further court contact due to their behaviors in 2012 and 75% in 2013.

## Homebased and Family Services (HBFS)

**Risk Factors:** HBFS clients of the Youth Service Bureau are generally more likely than the State average to have had a reported incident of abuse and/or neglect though this trended to the state average in 2013. Though these statistics are no longer tracked, YSB clients were more likely to have a parent with substance abuse issues, to have had a parent incarcerated, and to be from a single parent family. Clients suffering from abuse and neglect have been found in the study to respond well and have more positive outcomes from participation in HBFS services.

Youth Service Bureau HBFS are less likely than the State average to have delinquency as a risk factor.

**RESULTS:** (Based on most recently available State Averages and comparable YSB data: 2011 - 2013) Youth Service Bureau HBFS clients tend to respond to YSB services at or above State averages in all categories. YSB clients showed higher improvement in addressing problems and family improvement trended above the state average. At follow up those children not experiencing further abuse ranged at or above the state average of 99% prevention and YSB clients also had less subsequent court contact due to their behavior, ranging from 95 – 100% no subsequent court contact.

## Day Treatment (DT)

**Risk Factors:** Day Treatment clients of the Youth Service Bureau risk factors tend to vary from the State average. Our clients have a considerably higher rate of delinquency at the time of intake, but considerable less have been involved in special education services. Other risk factors trend to or below the State average.

**RESULTS:** (Based on most recently available State Averages and comparable YSB data: 2012 - 2013) Youth Service Bureau DT clients tend to respond to YSB services at or above State averages in all categories. 93% - 95% of YSB clients complete the program and showed slightly higher improvement in addressing their own and family problems than the state average. At follow up those children not experiencing further abuse ranged at or above the state average of 99% prevention. Though YSB clients in 2012 were not as successful at follow up of maintaining no subsequent court contact due to their behavior, this improved in 2013 to near the State average. YSB clients also had very good educational success when evaluated at follow up.